

## Greater Minnesota Advance Care Planning Project



SHARING STORIES

Sharing the Experience 2017

Updates from three of the Greater Minnesota Advance Care Planning Program Communities



- ★ Faribault/Owatonna slides 3-9
- ★ Riverwood (Aitkin) slides 10-16
- ★ Northfield slides 17-21

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## Honoring Choices Faribault & Owatonna

- Allina Faribault and Owatonna vision
  - Dave Albrecht and Steve Pribyl, presidents of Owatonna and Faribault hospitals, shared a vision to facilitate advanced care planning conversations in their respective communities.
    - Focus on community based conversation
    - Integration of community leaders from various backgrounds to provide input and support
    - Equal representation from both communities
  - Honoring choices provided the foundation, tools and platform to turn vision into a reality

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## Joint Advisory Council

- Development of the council
  - Who
    - Diverse group of community leaders from Healthcare systems, community based services, faith community, legal, financial and corporation
    - Invitation by Dave Albrecht or Steve Pribyl
      - Invitational meeting and program overview
      - Council asked to embrace ACP message personally and professionally
      - 1 year commitment to Council
  - Responsibilities
    - Ambassadors
    - Development of ACP Coordinator position
      - Develop job description, interviewing and hiring decision
    - Support planning of Convenings leadership Lunch and evening event
      - Speakers and music, personal invitations, sharing of purpose and vision

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## ACP Coordinator Position

- Role of council
  - Development of job description
  - Interviewing and final hire decision
- Funding and sponsorship
  - Faribault Area Hospice Foundation
  - Owatonna Hospital Foundation
  - Federated Insurance

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## Introducing the Advance Care Planning Process to Two Communities: *Faribault and Owatonna*

Advance Care Planning is a process of **thinking** about, **talking** about, and **writing down** your wishes for future health care decisions for your loved ones and medical team to follow if a medical situation occurs and you are no longer able to communicate.

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### The Convenings Survey - ACP Challenges in Faribault & Owatonna

Main reasons people in both communities have not participated in ACP:

- Dying is a difficult subject to talk about.
- They are afraid of upsetting their loved ones by discussing their death.
- They don't understand the healthcare directive form.

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### Faribault & Owatonna - ACP Community Engagement Plan

**THINK**

Community-Based HELLO Tool

**TALK**

Join the Conversation Series

**WRITE**

ACP/HCD Community Classes

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### Future Community Outreach

Health Care Provider/Staff Education for two Allina Health hospitals/clinic

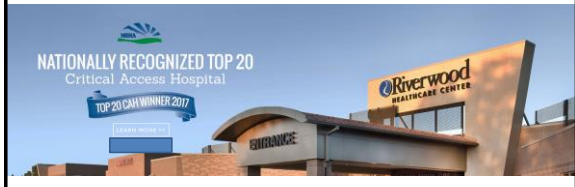
Generation Considerations: Millennials

Cultural Considerations: Somali and Hispanic Communities

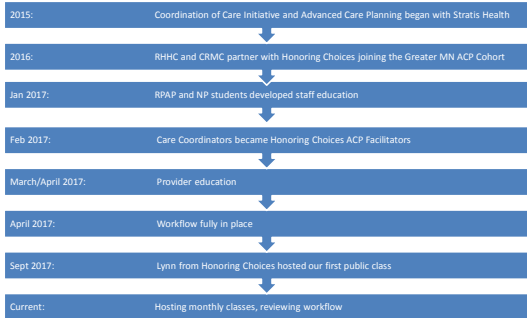
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### Riverwood Healthcare Center Aitkin, MN

Joanna Brenny, RN Patient Care Coordinator  
ACP First Steps Facilitator



### Advanced Care Planning Timeline



### Staff Education

#### Annual Nursing Skills Day

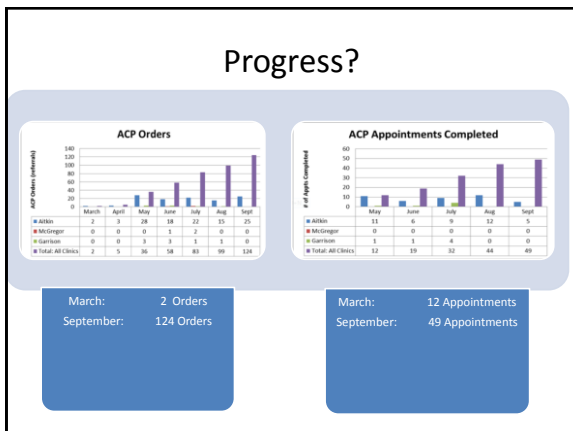
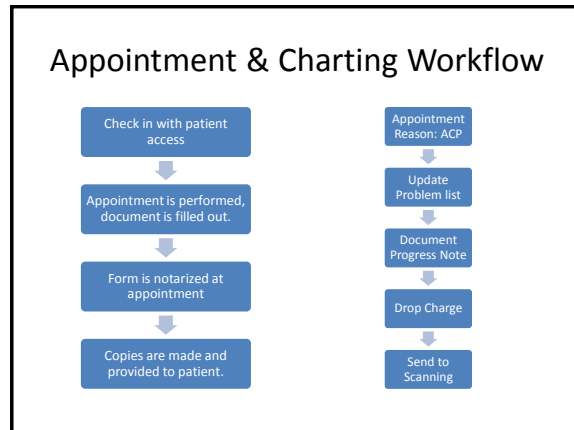
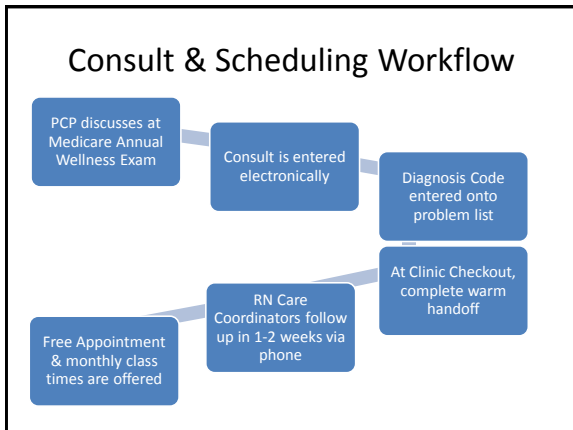
- Survey
- PowerPoint
  - How to enter a consult
  - What ACP is
  - Where to find it in Excellian
  - What to do with a completed form that a patient brings in
- Handouts
  - ACP form
  - ACP packet



#### Provider Meeting

- Survey
- PowerPoint
  - How to enter a consult
  - What ACP is
  - Where to find it in Excellian
  - What to do with a completed form that a patient brings in
- Handouts
  - ACP form & packet
  - ACP Excellian mini tip sheet





### Quality Improvement

Review:

**What Documents get placed in our folders? Does every patient get a folder?**

- Cost savings while still properly informing our patients

**How do we engage our outlying clinics?**

- Address ongoing barriers

**What happens when the patient brings a completed form to HIM?**

- It gets scanned in, but sometimes it's incomplete. What's the review process?
- Problem list is not updated with overview info?

**Review how the monthly class is going**

- Incorporate consistently sending letters to patients into our follow-up workflow

- ### Northfield ACP Advisory Council
- Previous "silo-ed" ACP efforts
  - November, 2015 letter from community members
  - Northfield ACP Advisory Council (NACPAC)– convened in July, 2016.
    - Northfield Hospital & Clinics
    - Allina Medical Clinic – Northfield
    - Genevive (all 3 Northfield skilled nursing facilities)
    - Northfield Retirement Community
    - Three Links campus
    - Northfield Senior Center
    - St. Olaf Collage
    - Northfield Area Interfaith Association
    - Northfield Public Library
    - Honoring Choices MN

- ### ACP Community Engagement – First Steps
- February, 2017: Honoring Choices ACP Facilitator Training at Northfield Hospital – 20 new certified ACP facilitators
  - March, 2017: Northfield Leadership Lunch – awareness-building event for leaders of organizations across Northfield
  - May, 2017: The Convenings!
  - Ongoing educational presentations – Aging Mastery Series, Elder Collegium, independent & assisted living settings, organizations

### NH&C Planning & Implementation Team

- Fall, 2015 ACP Pilot Program – Northfield Clinic
- Dec, 2016 NH&C signed HC-MN Community Partner Agreement, article in Medical Staff Newsletter
- Early 2017: New ACP Coordinator position, presentation to Leadership Team

### NH&C Planning & Implementation Team

- NH&C Advance Care Planning Team – First meeting in April, 2017:
  - Director of Social Services & ACP Coordinator
  - NH&C Administrator
  - Primary Care Physician
  - Clinic Director
  - Quality Director
  - Information Services Project Manager
  - Community member
  - Lynn Betzold – Honoring Choices MN

### What's next for Northfield?

<p><b>Community:</b></p> <ul style="list-style-type: none"> <li>❖ Death Over Dinners</li> <li>❖ Book/Media Discussions</li> <li>❖ Educational Opportunities</li> <li>❖ ACP Facilitator Network</li> <li>❖ ReConvenings – Feb.8, 2018</li> <li>❖ Engage area attorneys</li> <li>❖ Engage Spanish-speaking community members</li> </ul>	<p><b>Healthcare system:</b></p> <ul style="list-style-type: none"> <li>❑ Staff education about ACP</li> <li>❑ New ACP processes re: advance care planning, referrals for facilitation</li> <li>❑ New patient educational materials</li> <li>❑ "Go Wish" card game in the gift shop</li> <li>❑ Quality measurement to assess impact</li> </ul>
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thank you!

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